

Maintain and Optimize SAP Licenses: DynamicLicenseControl at Fritz Egger GmbH & Co., Austria



Large and medium-sized corporations, which operate in a global network, often use SAP, in order to create an efficient, comfortable and error free process for conducting business. EGGER Group has done just this. The company not only utilizes SAP software in their every day tasks, they must also maintain and optimize the processes involved in using the software. These responsibilities are entrusted by EGGER to its Computing Center in Tyrol. In May 2006 they decided to use DynamicLicenseControl for the administration and optimization of their SAP licenses.



The EGGER Group, based in St. Johann, Tyrol (Austria), is one of the leading producers of wood-based materials in Europe. In 16 plants across Europe, this trendsetting family run company produces and post-processes over five million m³ of high-quality chipboard, MDF and OSB boards. Founded in 1961, the company markets its products worldwide and is active in three strategic business segments: Decorative (interior design, furniture), Construction, and Retail (floor coverings wholesale and DIY).



Initial Status

More than 2000 employees of EGGER Group work with the SAP-System (ERP / HR / BW / CRM / XI/ SolutionManager). Until the introduction of AccountMan DynamicLicenseControl in 2006, their system to track the use of SAP licenses was error prone and complicated. The data had to be controlled and optimized by manually sorting through Excel files, created from data exported from SAP tables. Following the optimization of the license types this information had to be changed accordingly in the user master data.

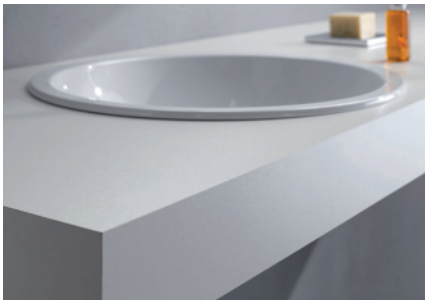
This process was time consuming and did not provide the necessary transparency. The EGGER Group wanted the ability to access an overview of their licenses at any time, guarantee that the correct number of licenses matched up with the number of software users and confirm that the actual performance of system users corresponded with their type of license. In addition, their objective was to save time and resources in the process of license measurement and the necessary preparations that take place beforehand.

It was not possible to fulfill EGGER's requirements with the SAP software.

DynamicLicenseControl Fast precise optimization with simple implementation

At the beginning of 2006, the EGGER Group decided to introduce a software solution for the optimization of their SAP licenses. After an evaluation phase, their computer center selected AccountMan DynamicLicenseControl. The software now supplies the necessary functionality to the EGGER Group allowing them to collect the resulting license costs internally and allocate them to the appropriate cost centers. The necessary installation and start-up time for the software amounts to only a few hours.

AccountMan DynamicLicenseControl supports the central user administration and makes it possible to review the HR data in order to adjust the user masters. EGGER has now achieved the necessary transparency and has automated the work process as much as possible. Although the user master data was already maintained and supervised over the central user administration (CUA) by SAP prior to the use of DLC, after the implementation of the software, over 10% of their existing licenses could already be saved. In the future, EGGER also plans to use the detailed consumption analysis and role evaluation from DynamicLicenseControl.



Summary

- » The installation of AccountMan DLC was fast and ran smoothly.
- » AccountMan DLC requires no prerequisite training and is intuitive to operate.
- » The time required for the system measurement and the necessary preparation time could be significantly reduced.
- » In the first step of optimization, over 10% of the licenses could already be saved.
- » The resulting license costs can be collected internally and sent to their respective cost centers.

Project Information

- Status: Productive since May 2006
- User: Only one user administers all users (2050) on 14 systems
- Platform: Linux for Hewlett-Packard / Oracle

„In the past, four days were necessary for the license measurement. - Now the work can be done in a half day.“

Thomas Berger
IT Management, Computing Center SAP-Basis

